



WASTE CONNECTIONS OF COLORADO

Connect with the Future®

Welcome and thank you for choosing Waste Connections!

Please visit our website at: www.wcdenver.com for any holiday delays or routing changes. Also visit our website for recycle information such as a recycle calendar, recycle guidelines, interesting facts and to find out about our new APP.

Cart and service guidelines:

- Container must be curbside by 7 am on service day (Please do not block sidewalk.)
 - Please note the drivers can be out until it gets dark
- Please leave at least 2 feet between containers
- *Service is limited to what fits in the container you will be billed for anything outside the container*
- Do not park personal vehicles within 10 feet of containers on service day
- Handles should be placed towards your house - Do not drill into, bolt or fasten anything to the cart
- Call Customer Service to schedule large item pick ups i.e. furniture, carpet etc.(there may be additional charges) We will need at least 48 hours notice from your scheduled pick up day
- Trash should not be higher than the lid of the container or be placed on top of the lid
- Lids need to be closed completely
- Leaves and yard/grass clippings should be bagged and tied
- Trash should be bagged and tied - Do not pack materials tightly into cart
- Do not place the following items in the cart:
Hazardous or prohibited waste or materials such as motor oil, tires, batteries, herbicides, pesticides or acids. Dead animals, dirt, sod, brick, concrete or rock, construction material, wood, hot ashes, coals or flammable materials such as solvents, oil, gas, liquid paint or medical waste

To enroll in online bill pay please go to www.wcicustomer.com you will need an invoice which has your account number and invoice number. Enrolling in auto pay and electronic bills will eliminate the administrative fee from your account.

Just a quick reminder about the roll-off services we provide, they're great for clean-up jobs, spring cleaning, large item removal, etc Would you be interested in a roll off today? **Call Customer Service at (303) 288-2100.**

Cancellation process: Cancellations can only be accepted by phone from a person on the account.

If you have any questions regarding the services we provide, please do not hesitate to contact:

Customer Service at (303) 288-2100.
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